Application No.: 10/766,790 Attorney Docket No.: 14846-38

Patent Application

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Scott Malat Examiner: Taylor, Barry W.

Application No.: 10/766,790 **TC/Art Unit:** 2617

Filed: January 27, 2004 Confirmation No.: 3985

TITLE: METHODS AND SYSTEMS FOR MANAGING CALL REPORTS FOR THE FINANCIAL SERVICES INDUSTRY

Date: April 30, 2007

Mail Stop **AMENDMENT** Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated February 1, 2007, please amend the above-identified application as follows:

Amendments to the **Claims** begin on page 2; and **Remarks** begin on page 6.